

## TV220E & TV220EX

### How to Perform a Software Update

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Tempo recommends that you always use the most recent versions of software or firmware with and on your products. We strive to continually improve performance of our products, often significant changes are included in updates. For the details of what is included in each update see the separate announcement that accompanies that.

This document details HOW to perform an update with TV220E or TV220EX.

Visit: <https://www.tempocom.com/software-downloads/> for the most recent.

You will need:

- A USB drive (most of 32GB or less capacity will work).
- The “SWU” file obtained from the link above, on that USB drive.
- A 12V DC power supply as supplied with TV220E/EX

### Step 1

Check that an update is needed. Power on the TV220E/EX and navigate to the “settings”/“information” screen and compare the software versions currently installed against that detailed in the “changes” document provided alongside the “SWU” file from the link above.

If any of the software components are different, then an update is recommended.



If not previously downloaded from the unit, now is a good time to backup any test results or custom cable files. User settings saved traces etc. should be retained when performing an update like this but there is always a risk.



## Step 2

Connect the 12V DC power to the TV220E/EX

Plug in the USB drive holding the “SWU” file. After a few seconds the USB icon should appear on the status bar.

The “Update Software” button should now become active.

Follow the on-screen instructions.

The update process itself takes varying time depending on how many parts of the firmware are being updated.

## Step 3

When complete (or if cancelled) the TV220E/EX will carry out a full restart (takes about three to five minutes).

For further information:

<https://www.tempocom.com/support>

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